
Privacy Policy

Effective Date: December 13th, 2023

H2OFF Waterproofing Group of Companies ("we," "our," or "us") is committed to protecting the privacy of individuals who visit our website and use our services. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information in compliance with the privacy laws of New Zealand, including the Privacy Act 2020.

1- Personal Information We Collect:

We may collect personal information from you in various ways, including when you visit our website, contact us, or use our services. The types of personal information we may collect include, but are not limited to:

- Name
- Contact information (email address, phone number, mailing address)
- Job title
- Company name
- IP address
- Device information
- Cookies and other tracking technologies
- Any other information you voluntarily provide to us

2- How We Use Your Personal Information:

We use your personal information for the following purposes:

- To provide you with information and services you request.
- To respond to your inquiries and communicate with you.
- To process and fulfill your requests, orders, and transactions.
- To improve our website, services, and customer experience.
- To send you updates, newsletters, and promotional materials.
- To analyze website usage and track user interactions.
- To comply with legal obligations and protect our rights and interests.

3- Disclosure of Personal Information:

We may disclose your personal information to third parties for the following purposes:

- Service Providers: We may share your personal information with service providers who help us with website hosting, maintenance, data analysis, and other services.
- Legal Compliance: We may disclose your personal information when required by law or in response to a legal request.
- Business Transactions: In the event of a merger, acquisition, or sale of assets, your personal information may be transferred to the acquiring entity.

4- Cookies and Tracking Technologies:

We may use cookies and similar tracking technologies to collect information about your browsing behavior on our website. You can manage your cookie preferences through your browser settings.

5- Security:

We take reasonable steps to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, please be aware that no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee the security of your data.

6- Your Rights:

Under New Zealand privacy laws, you have the right to:

- Access the personal information we hold about you.
- Correct inaccurate information.
- Withdraw your consent, where applicable.
- Request the deletion of your personal information, subject to legal obligations.

To exercise your rights or request further information about your personal data, please contact us using the contact information provided below.

7- Changes to this Privacy Policy:

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. Any updates will be posted on our website with an updated effective date.

8- Contact Us:

If you have any questions or concerns about our Privacy Policy or the way we handle your personal information, please contact us at:

H2OFF Waterproofing Group of Companies

H2OFF Limited (Headquarters)

27C Kennaway Road , Woolston – Christchurch 8023

027 971 8000

info@h2off.ca

By using our website and services, you consent to the terms of this Privacy Policy. Please review this policy periodically for any updates or changes.

Disclaimer:

This Privacy Policy has been specifically developed and written by H1 Warm Roof Limited ("The Company") for the exclusive use of H2OFF Waterproofing Group of Companies ("Client"). All contents within this Policy, including but not limited to text, graphics, are the intellectual property of H1 Warm Roof Limited.

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Pursuant to New Zealand copyright law, copying someone else's material without consent can be a breach of copyright, attracting civil and/or criminal penalties. The Company reserves all its rights under the Copyright Act 1994 (New Zealand) and any other relevant laws, both domestically and internationally, to protect its intellectual property contained within this Privacy Policy.

This Privacy Policy is intended solely for the use by H2OFF Waterproofing Group of Companies and should not be used by any other individual or entity for any purpose whatsoever, unless explicitly authorized by H1 Warm Roof Limited in writing.

For written consent or further queries, please contact H1 Warm Roof Limited directly at info@h1roof.co.nz.